



## OUR COMMITMENT TO HEALTHY AND SAFE PUPIL TRANSPORTATION

As we prepare to resume student transportation, we want to let our customers, parents, and students know the additional protocols we are taking to maintain the highest level of health and safety on our vehicles. We will continue these practices and modify them as the COVID-19 situation evolves.

### Our Commitment to Cleaning

The cleanliness of our buses has always been a priority, but our processes have been enhanced due to the COVID-19 virus. School buses will be thoroughly cleaned and disinfected using CDC-approved disinfectants and following CDC guidelines before each departure and throughout the school day.

- Special attention will be given to high-touch areas such as handrails, driver's area, seats and seat backs, and emergency handles.
- We will continue to perform more thorough cleanings during the summer months and periodically throughout the year. Should a passenger or employee on a particular vehicle test positive for COVID-19, the vehicle will be immediately pulled from service and will only return to service after it has been fully disinfected.

### Our Commitment to Protecting Our Employees and Passengers

We have put in place a special series of driver procedures for their protection and that of our passengers, while remaining committed to the highest levels of customer service possible.

- Drivers and monitors are provided with PPE (Personal Protective Equipment)
- Drivers and monitors complete required COVID-19-related training
- Drivers and monitors practice physical distancing at all times, unless there is an emergency.
- Students will be reminded to wear a face covering when boarding, traveling, and disembarking our buses, if required by their District.
- Signage in the buses will remind drivers and passengers about PPE where required, how to handle sneezing and coughing, and to avoid touching their faces.
- We will work with our customers to provide safe and reasonable seating arrangements
- High-back seat design provides a natural barrier between students

### Riding with Confidence

We continue to follow the guidance provided by industry experts as well as the CDC and local governments as it develops.

- Our drivers, technicians, cleaners, and staff have been trained in industry-leading best practices to keep passengers safe, including new procedures for maintaining vehicle cleanliness throughout the day.
- Reliance Student Transportation has made and will continue to make significant investments in cleaning equipment and other protections to safeguard our valued passengers and employees.